

**Office of Environmental Compliance**  
**Five Year Strategic Plan**  
**July, 2005 - June 2010**

**Agency Number:** 13-851  
**Program:** Environmental Compliance Program  
**Program Authorization:** La. R.S. 30:2011(C)(1)(c)

**Vision**

The Environmental Compliance Program is committed to the protection of public health and the environmental resources of Louisiana, through the processes of surveillance and enforcement, to sustain and enhance the quality of life for its citizens.

**Mission**

The mission of the Environmental Compliance Program, which consists of the Surveillance and the Enforcement Divisions, is to ensure that public health and safety and the environmental resources of Louisiana for the citizens of the State are protected by conducting inspections of permitted and non-permitted facilities, responding to environmental incidents such as unauthorized releases, spills and citizen complaints, and by providing compliance assistance to the regulated community when appropriate. This program establishes a multimedia compliance approach; creates a uniform approach for compliance activities; assigns accountability and responsibility to appropriate parties; and provides standardized response training for all potential responders. The Environmental Compliance Program provides for vigorous prosecution and timely resolution of enforcement actions.

**Philosophy**

The Environmental Compliance Program will endeavor to operate in a fair and consistent manner to achieve compliance with environmental regulations to ensure protection of our valuable environmental resources and public health. The Environmental Compliance Program will adopt the following principles to accomplish a successful environmental compliance program:

- Strive for a good working relationship with the public and the regulated community through better education regarding environmental problems.
- Operate within the constraints of the law in a fair, objective, and consistent manner that maintains high professional and ethical standards.
- Incorporate non-confrontational methods and approaches to problem solving.

**Goal**

The goal of the Environmental Compliance Program is to operate in an open, fair, and consistent manner; to strive for and assist in attaining environmental compliance in the regulated community; and, to protect environmental resources and the public health and safety of the citizens of the State of Louisiana.

### **Objective 1:**

The Environmental Compliance Program, through the surveillance activity, will annually inspect facilities, in accordance with the Compliance Monitoring Strategy (CMS), to achieve and/or maintain environmental integrity between July 1, 2005 and June 30, 2010. This will include inspection of facilities relative to air emissions, solid waste, water quality, hazardous waste and underground storage tanks, tire dealers, radiation licensed facilities, and priority projects related to asbestos and lead-based paint hazards.

Facilities are selected for inspections, utilizing the procedures outlined in the CMS, to ensure compliance with federal and state regulations and to ensure protection of public health and the environment.

#### **Strategies:**

- 1.1 Perform facility compliance inspections of facilities for air, water, hazardous waste, solid waste, radiation, and underground storage tanks, as outlined in the CMS.
- 1.2 Provide requisite compliance data for appropriate federal databases.

#### **Performance Indicator**

Outcome: Percentage of facilities inspected by category.

### **Objective 2:**

The Environmental Compliance Program, through the surveillance activity, will address all reported environmental incidents and citizen complaints, with 90% being addressed within five working days of receipt of notification between July 1, 2005 and June 30, 2010.

#### **Strategies:**

- 2.1 Respond to unauthorized releases in an expedient manner and ensure an acceptable level of clean up.
- 2.2 Provide timely response to citizen complaints of environmental problems. Maintain “on-call” response procedures that provide for response capability on a twenty-four hours per day, seven-days per week basis.

#### **Performance Indicator**

Efficiency: Percentage of environmental incidents and citizen complaints addressed within five working days of receiving notification.

Output: Number of Spill notifications.

Output: Number of citizen complaints.

### **Objective 3:**

The Environmental Compliance Program, through the surveillance activity, will demonstrate successful accomplishment of all applicable federal planning standards, and 95% of the Federal Emergency Management Agency's (FEMA) applicable radiological emergency preparedness exercise evaluation criteria between July 1, 2005 and June 30, 2010.

#### **Strategies:**

- 3.1 Maintain currency of the Louisiana Peacetime Radiological Response Plan and operating procedures with periodic revisions/updates of the document.
- 3.2 Maintain 24-hour readiness to respond to nuclear power plant incidents by providing radiological emergency response training to Surveillance staff, as well as personnel identified Department-wide.
- 3.3 Maintain radiation survey equipment, air radiation sampling equipment, personnel exposure recording devices and supplies of thyroid blocking drugs.
- 3.4 Maintain currency of the Annual Letter of Certification (ALC) to provide records to FEMA on meeting a subset of planning standards set forth in federal guidance "NUREG-0654, FEMA-REP-1, Rev. 1" regarding training, drills, equipment, public information and media relations.

#### **Performance Indicator**

Outcome: Percentage of emergency planning objectives successfully demonstrated.

### **Objective 4:**

The Environmental Compliance Program, through the surveillance activity, will collect monthly ambient water data on 95% of surface water subsegments from targeted watersheds between July 1, 2005 and June 30, 2010.

#### **Strategies:**

- 4.1 Sample targeted water bodies for mercury content of fish tissue.
- 4.2 Collect data on the quality of state waters that can be compared to State Water Quality Standards by sampling all ambient water subsegments in the state on a four year rotation by selecting specific watersheds each year in each region.
- 4.3 Collect samples from four atmospheric deposition sample sites.

#### **Performance Indicator**

Outcome: Cumulative percentage of water body subsegments sampled.

### **Objective 5:**

The Environmental Compliance Program, through the enforcement activity, will issue 87% of the appropriate enforcement actions within prescribed time periods required by appropriate guidelines between July 1, 2005 and June 30, 2010.

**Strategies:**

- 5.1 Issue Cease and Desist Orders within 48 hours of finalization of investigation.
- 5.2 Issue Penalty Assessments within the prescribed time period for completion of the investigation.
- 5.3 Issue Compliance Orders within the prescribed time period for documentation confirming continued non-compliance.
- 5.4 Provide requisite enforcement data for appropriate EPA databases.

**Performance Indicator**

Efficiency: Percent of enforcement actions issued within the prescribed time periods.